

# HOW TO BE A SUCCESSFUL NORPROFIT BOARD CHAIR

## **BEFORE YOU TAKE ON THE ROLE ...**

- 1. Learn the lay of the land.
  - a. Read the bylaws carefully.
  - b. Get to know the board members.
  - c. Talk with your predecessor about the challenges, expectations, and future of the organization.
- 2. Have open conversations with the CEO about how to best partner together.
- 3. Understand your role.
  - a. Is there a position description?
- 4. Read your strategic plan.
- 5. Know your organization start following their Facebook, Instagram, and Twitter accounts and keep up on what they are doing day to day.

### **DURING YOUR TENURE ...**

- 1. Become an agency expert.
- 2. Run phenomenal board meetings.
- 3. Appoint strong committee chairs and hold them accountable.
- 4. Recruit new board members.
- 5. Raise the visibility of the organization.
- 6. Groom future board leadership.
- 7. Help raise money!
- 8. Keep up with your strategic plan.

### LEAVE ON A HIGH NOTE!

- Orient your successor honestly to the joys and challenges of the position ... then let her do her job. Stay out of the way unless she has questions.
- Continue to support the organization in whatever way you can, but remember you are no longer at the helm.
- 3. Don't burn any bridges.

### ENGAGE FELLOW BOARD MEMBERS

- 1. Meet with each board member annually.
- 2. Host an annual board retreat.
- 3. Be available.
- 4. Take time to celebration and get to know each other.

#### PARTNER WITH YOUR CEO

- 1. Communicate with the CEO often and honestly.
- 2. Spend time getting to know each other.
- 3. Be available.
- 4. Talk about the future with the CEO. What is his/her vision for the organization? Yours?
- 5. Coordinate your CEO's evaluation.

### A FEW MORE THINGS ...

- 1. Set a positive and inspiring tone.
- Board diversity matters... in race, ethnicity, gender, thought, experiences. Talk about it. A board of all rich, white men is NOT what you want!
- 3. Don't shy away from tough conversations.
- 4. Have zero tolerance for bad behavior.

