

Nonprofit Strategic Partnerships Webinar

March 2020

Debra Hertz, PhD Managing Director

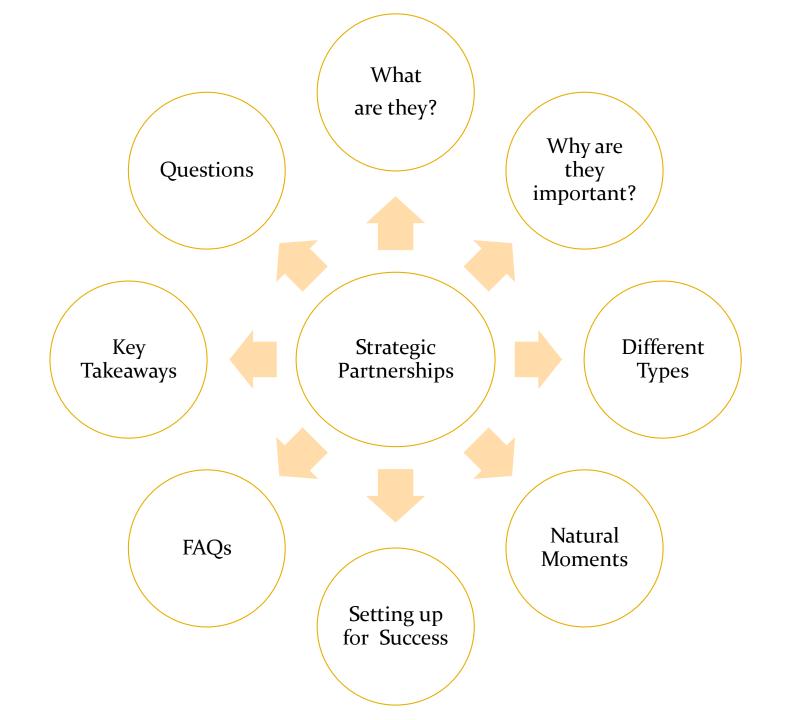








Mind Mapping



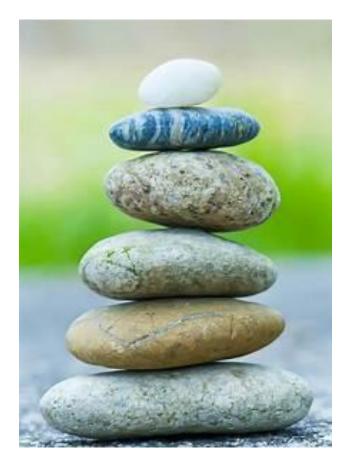


IF YOU WANT TO GO FAST, GO ALONE. IF YOU WANT TO GO FAR, GO TOGETHER.

- African Proverb

Strategic Partnerships

An arrangement between one or more organizations to work together in an intentional manner toward a shared vision, helping each to better achieve their mission.





Why are strategic partnerships important?

Organizational

- Competitive edge
- Reach and impact
- Leadership

Administrative

- Economies of scale
- New funding opportunities
- Strengthen weak areas

Programmatic

- Expansion
- Sustainability

Why?



Partnership Types

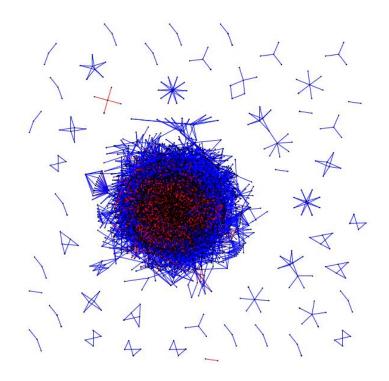
- Collaboration
- Strategic Alliances
- Integration





Collaborations

- Information Sharing
- Program Coordination
- Joint Planning
- Mutual Support





Strategic Alliances

• Administrative Consolidation

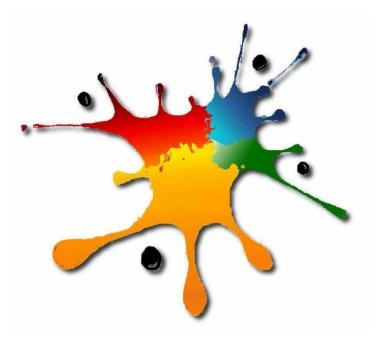
• Joint Programming





Organizational Integration

- Joint Venture Corporation/ Management Service Organization
- Mergers





Natural Moments of Opportunity

- Executive Transitions
- Strategic Planning
- Starting an Organization
- Closing the Doors

DPPORTUNITY KNOCKS



Setting up for Success





How to Start

- Do an <u>honest</u> organizational inventory of your organization and your environment.
- Make sure your board is part of the conversation.
- Invite staff leadership and other key stakeholders to also be part of the conversation.
- Write. It. Down.





Organizational Inventory

- Internal Review
- External Scan
- Future Considerations





Internal

Internal Review

- 1. What is our purpose?
- 2. What are we trying to accomplish?
- 3. Do we have the resources and capacity to grow or to continue?
- 4. Are we still relevant?





Environmental Scan

- 1. <u>Competition:</u> Who is our competition?
- 2. <u>Funding:</u> How is the funding environment changing?
- 3. <u>Policy:</u> How is the local, state and federal policy environment changing?
- 4. <u>Demographics:</u> How are the people we serve likely to change?





External

Future Considerations

Partnership Strategies

- 1. <u>Partnership Principles</u> What do we hope to accomplish? What are our standards?
- 2. <u>Identifying Partners</u> Who would we like to partner with?





Partnership Principles Example



Amos House welcomes partnerships, mergers and collaborations that strengthen our mission "to inspire hope and security to children impacted by abuse and neglect." The following criteria will be considered when evaluating potential partnerships:

- Services must be consistent with our mission.
- The organizations share complementary values.
- The partnership will enable us to serve more children.
- The partnership will help us to expand our geographic base.
- The boards of directors of both organizations have approved the partnership.
- The partnership provides clear mutual benefit.
- We have a trusting relationship with the partners.



Finding the right partners

#1

Think about people you know and with whom you work well

#2

Consider people you know, but not well, where there may be a partnership fit

#3

Approach leadership in organizations with similar missions or where you see a fit



Who starts the conversation?

- Staff Leadership
- Board Leadership





"Change moves at the speed of trust."

Stephen M.R. Covey



Working Together

- 1. Get to know each other.
- 2. Be clear (and honest) about who you are and what you want.
- 3. Recognize each other's needs.
- 4. Get your board involved early (if it rises to that level).
- 5. Seek a shared vision.
- 6. <u>Together</u> set clear goals.
- 7. Set clear roles.
- 8. Don't rush the process.
- 9. Expect to be uncomfortable at times.
- 10. Write things down.





When there is a power imbalance in negotiations

- Power in a negotiation comes from the ability to walk away.
- Assess your Best Alternative to a Negotiated Agreement (BATNA).





BATNA -Best Alternative to a Negotiated Agreement The measure by which you judge an agreement.

- 1. List all alternatives to the current negotiation.
- 2. Evaluate the value of each.
- 3. Select the most promising and keep it in reserve. This is your BATNA.
- 4. Calculate the lowest deal you will accept.







- 1. My organization is financially strong, so why should we pursue a strategic partnership?
- 2. How long will the process take?
- 3. How expensive is it to pursue a partnership?
- 4. Should we decide on a specific type of collaboration as a first step?
- 5. What is the role of funders?
- 6. Will we have to lay off staff?
- 7. Will our organization lose its identity?
- 8. Will we lose our organizational culture?



My organization is financially strong, should we consider a strategic partnership?

- The simple answer is yes.
- Starting from a point of strength is to your advantage.





How long will the process take?

- A successful partnership takes time to plan and implement.
- Integration partnerships take longer than others.
- Mergers usually take between 6-12 months.

It takes Time to create excellence. If it could be done quickly, more people would do it.



How expensive is it to pursue a partnership?

- There are always staff time costs.
- Collaborations are low cost.
- Integration partnerships are the most expensive and can range from \$20,000-\$200,000.





	Task	One-Time Costs
	Exploration & Negotiation	Consultant Fees
One-Time Merger Costs(Excluding Staff & Board Time)	Professional Services	 Attorney Fees Filing Fees Final Audit Fees
	Launch	 Stationery Announcements Celebration Events
	Staff Integration	Attorney FeesSeverance Pay
	Technology Integration	 Hardware & Software Purchases Networking Staff Training
	Facilities Integration	Lease Buy-outFurniture & Equipment
STRATEGY GROUP, LLe	Board Integration	Consultant for Board Development

CX.

Should we decide on a specific type of partnership as a first step?

- Form follows function.
- Once you have identified potential partners and outlined the purpose and process, then what structure works best.





What roles do funders play?

- Whoever leads the process, owns the process.
- Funders can support, encourage and be part of the conversation.
- Some funders financially support strategic partnerships, especially mergers.





How will this impact staff?

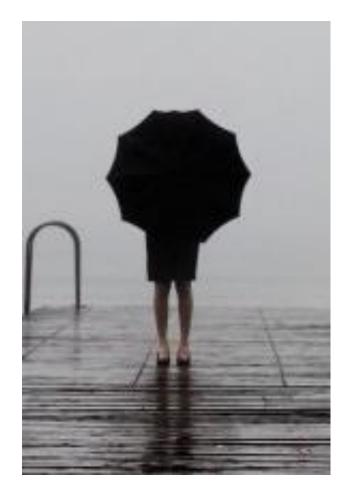
- This is one of the biggest fears.
- If there are redundancies or consolidations, lay offs may occur.





Will our organization lose its identity in a merger?

- Not necessarily.
- Identity matters and you need to think about it from the beginning.





Key Takeaways

- 1. Partnerships provide a great path to scale impact.
- 2. Cost savings should not be your primary goal.
- 3. Start with reflection.
- 4. Your board matters.
- 5. Choose partners carefully.
- 6. Develop a joint vision.
- 7. Agree on the process, and don't rush it.
- 8. At times you will need to choose whether to walk through the pain or walk away.
- 9. Write. It. Down.







References

Connolly, P.Q. (2020, February 19). The Strategic Alliances of Nonprofits. *BoardSource Blog*. Available online at <u>https://blog.boardsource.org/blog/the-strategic-alliances-of-nonprofits</u>

Drayfus, S.N. & Evans, T.W. (2020, February 13). Reframing Human Services for Greater Impact. *Stanford Social Innovation Review*. Available online at https://ssir.org/articles/entry/reframing human services for greater impact

Exploring Greater Impact through Strategic Partnerships. Washington, D.C.: The Power of Possibility (BoardSource). Available online at <u>https://www.thepowerofpossibility.org</u>

Fisher, R., Ury, W. & Patton, B. (1992), Getting to Yes: Negotiating Agreement without Giving In, 2nd ed., Houghton Mifflin.

Huggett, J. (2018, June 4). Why Collaborations Fail. *Stanford Social Innovation Review*. Available online at <u>https://ssir.org/articles/entry/why_collaborations_fail</u>

LaPiana, D. (2000). *The Nonprofit Mergers Workbook*. New York, NY: Turner Publishing Company.





References

Macintosh, J. & Savage, L. (2015, September 16). The Myths and Reality of Nonprofit Collaboration: Observations from Six Years in the Trenches. *Stanford Innovation*. Available online at <u>https://socialinnovationsjournal.org/74-what-works-whatdoesn-t/1043-the-myths-and-reality-of-nonprofit-collaboration-observations-fromsix-years-in-the-trenches</u>

Mott, G. (2020). *Collaboration: Building the Intentional Partnership*. Nonprofit Risk Management Center. Available online at https://nonprofitrisk.org/resources/articles/collaboration-building-intentional-partnershi/

Neuhoff, A., Milway, K.S., Kiernan, R., & Grehan, J. (2014, December). *Making Sense of Nonprofit Collaborations*. Available online at <u>https://www.bridgespan.org/bridgespan/Images/articles/making-sense-of-nonprofit-collaborations/MakingSenseOfNonprofitCollaborations_1.pdf</u>

Owen, G., Pittman, B., Kelly, L.M., Reed, R. (2012, July). Synopsis: Success Factors in Nonprofit Mergers. MAP for Nonprofits. Available online at <u>https://www.compasspoint.org/sites/default/files/M_Word%20FINAL%202005.pdf</u>

Vergara-Lob, A., Masaoka, J. & Smith, S.L. (2005). The M Word: A Board Member's Guide to Mergers. CompassPoint Nonprofit Services. Available online at <u>https://www.compasspoint.org/sites/default/files/M_Word%20FINAL%202005.pdf</u>



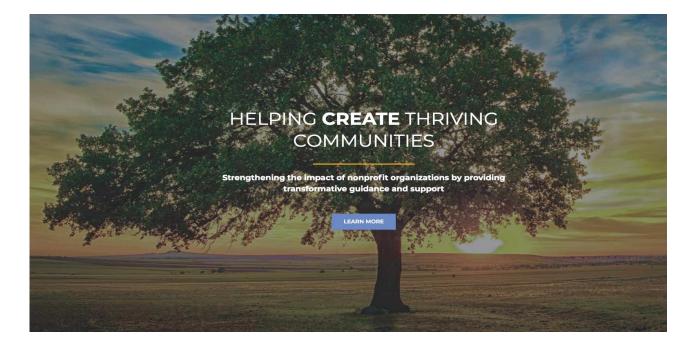
Questions!





The Strategy Group

Debra Hertz, PhD dwhertz@thestrategygroupllc.org www.thestrategygroupllc.org





To download today's PowerPoint, please visit The Strategy Group website: <u>www/thestrategygroupllc.org/blog</u> and click on the Nonprofit Strategic Alliances post to download the handout. We will also email you this link.